



Harris County Water Control & Improvement District No. 36

903 Hollywood St. • Houston, TX 77015

Phone 713-453-5493 • Fax 713-453-4552

www.harriscountywcid36.com

"A Recognized SUPERIOR WATER DISTRICT and a 'WATER SMART' Participant"



FEBRUARY 2016



District 36's Board of Directors: NEWSLETTER

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The District has had much success with customers signing up for the online water bill payments. The website is www.harriscountywcid36.com. Anyone can access this 7 days a week and 24 hours a day for a nominal fee. Alternate methods of payment for your water bill are automatic bank draft, check, or money orders an authorization form will need to be signed for automatic bank draft along with a voided check to activate the automatic bank draft service. Your monthly bill will still be mailed at the same time, and the bill will reflect "this amount will be drafted from your account by the due date". WE ALSO HAVE THE OPTION TO PAY BY CREDIT CARD WITH VERIFICATION OF CARD (VISA OR MASTER CARD). **The District no longer accepts any cash payments.**

"**Fix a Leak Week**" is March 14-20, 2016, and we encourage all residents to check for any leaks. Check all faucets for drips check toilets for silent leaks and make sure all outside faucets are tight and do not drip. A small drip can increase your water consumption and increase your water bill. The District has water conservation pamphlets available in the office, and they are also accessible on the District's website. Also, please remember to monitor your water bill for unusually high use. Your bill and water meter are tools that can help you discover leaks which will save you money. **"Water, please Use It Wisely"!**

WATER LEAK CHECKLIST

Do you suspect a leak? If so, do the following

1. Turn off all water inside and outside your home.
2. Go outside to your meter box and open the cover.
3. Locate the black or red triangle shaped leak detector on the left beside the numbers.
4. If the leak detector is not moving, you do not have a leak and no water is passing thru the meter.
5. If the leak detector is moving, you do have a leak. Water leaks on the homeowner's side of the meter are the homeowner's responsibility to repair.
6. If there is water in the meter box, be sure it is not run-off water from rainfall or sprinklers before calling.
7. If you are certain it is a leak outside of your home, please call the office customer service number listed on the front of your bill.

"OFS" Solid Waste Services, Inc., is the trash provider here in Cloverleaf. This is for household trash only. Household garbage does NOT include remodeling or garage sales waste. All household trash should be bagged or in cans, not exceeding 40 gallons or 40 pounds. Trash must be at curbside by 7:00 a.m. on Wednesdays and Saturdays. For other types of heavy trash pickup service please contact "OFS" directly for a price and payment arrangements. Any questions or problems concerning trash service or pick up contact "OFS" directly at 281-457-2705. SPECIAL ARRANGEMENTS MUST BE MADE FOR MORE THAN DESCRIBED ABOVE.

Please report any street light outages to our office with the street address of the outage and the 6 digit number listed on the light pole.

Water Taxes and Payment information please access <http://www.bli-tax.com> or call 713-932-9011 Monday thru Thursday 9am-5pm.

Precinct 3 Constable Ken Jones Department Phone Numbers *have changed* and are as follows:
Baytown's office number is **713-274-2530**
Cloverleaf Office **713-274-9730**
Dispatch **713-274-2500**
All other Emergencies call **911**.